



TILE INSTALLER REFERENCE QUESTIONNAIRE

CONTRACTOR: _____

REFERENCE: _____

1. Can you tell me about the project that was completed for you?
2. Would you mind showing me the outcome of the project – either in photos or in person?
3. How pleased are you with the quality of work that was completed?
4. Is there anything you thought could have been done better or differently?
5. Was the project completed on time and within the budget?
6. How reliable was the team of installers? Were they on time and there when they said they would be?
7. How clean, neat, and respectful of the property were they?
8. How easy was it to communicate with them? Were they professional and did they listen to your needs?
9. How were unexpected situations handled?
10. Was the contract fulfilled properly and would you hire them again?